

WATER MILL VILLAGE REGULATIONS

This regulation is effective from the date of its publication, any modification to integrate it will be promptly made known to the Customer through publication on the Official website of the Structure, in this regard, customers are invited to read the regulations when confirming the booking.

Art. 1. Signing of the residence contract and special provisions. The rules established in this residence regulation act have been formulated with the aim of creating the best conditions for civil coexistence characterized by respect for mutual needs and compliance with every principle of good coexistence. Therefore, entry to the accommodation facility called "Borgo Mulino d'Acqua" is subject to the consent of the Management and the acceptance of this stay contract in all its points by the Customer: this acceptance is perfected upon signing by the Customer of the notification slip, upon arrival at the facility or upon confirmation of the booking.

Art.2. Check in. Upon arrival at the facility, each Customer must give the Management a valid and regular identity document which will be returned once the registration formalities have been completed. The notification form will be signed by the crew chief who will thus become the main person responsible towards the Water Mill also for the members of his own crew. Furthermore, the Customer will be asked to pay a security deposit equal to €. 50.00 which will be returned at the end of the stay after verifying the absence of any damage that can be found and which exceeds the normal use of the accommodation, and verification of the state of cleanliness of the same. Where Mulino d'Acqua finds any damage or excessive degradation of the accommodation, it may retain the sum paid by the Client as a security deposit and possibly request the difference from the Client if this sum is not adequate to cover the cost of the damage suffered. Il Mulino d'Acqua subordinates the conclusion of the stay contract to the payment of the security deposit.

Regarding arrival after the reception opening hours it is mandatory to notify for the delivery of the keys before the reception closing time.

For arrivals after 10.00pm there is a supplement of €40.00 and payment of the entire amount of the stay is required within 48 hours before arrival at the facility.

For the Camping Area: the occupancy of the tent place and the number of people registered on arrival will be counted for the entire period of stay declared on arrival, without taking into account any absences for any reason. The choice of place on the field is reserved to the Management of the Water Mill. Customer reports regarding location preferences in the camping area will not have a contractual or absolute guarantee nature, they will be assessed according to availability and compliance with every organizational requirement of the structure at the sole discretion of the Management. Changes to tent sites are not permitted without the authorization of the Management. The stay must be paid in full by the Customer at the time of registration, without the possibility of reimbursement for any reason. Upon registration, Customers will be provided with an identification bracelet and car pass which they will have to show whenever the Management or the staff in charge request it. Anyone who does not have one will have to hand over a valid and regular identity document to allow the Management to carry out the checks. appropriate controls. The Customer can subsequently collect their identity document from the Management.

For the village area: upon arrival, the Customer, after having viewed the accommodation and its furnishings, will be able to access the structure after registering and paying the balance of the stay, and paying the security deposit, proportional to the type of accommodation and its furnishings. The same, without prejudice to greater compensation for other events or damages caused during the stay, will be returned in whole and/or in part, subject to verification by the personnel in charge, upon departure. Failure to pay or refusal to pay the balance of the stay and the deposit authorizes the Management to refuse entry to the Customer and to withhold any deposit and/or deposit.

Art.3.Animals. Animals, exclusively domestic and small (not exceeding 7kg), are allowed in the housing units expressly indicated by the Management. Differently, as far as the camping area is concerned, medium-sized animals (not exceeding 20kg) are also allowed. In any case, all animals must be kept on a leash and muzzled and must be accompanied outside the common areas of the structure for their needs, with every appropriate precaution aimed at cleaning (broom and bag). In any case, documentation relating to the animal is mandatory. They cannot access the swimming pool, the solarium area and the commercial areas. For any damage caused by the animal to third parties, the owner will be solely responsible for failure to take care of it. Failure to comply with the provisions will result in the immediate removal of the owner of the animal from the Facility. For daily entries, it is forbidden to introduce animals into the structure due to obvious incompatibility with the above provisions.

Art.4. Under 18 years old. Minors under 18 years of age are admitted only if accompanied by a parent or, at the discretion of the Management, by an adult with a regular authorization signed in original by a parent and a photocopy of the parent's identity document to be attached to the authorization. In any case, minors unaccompanied by at least one adult will not be accepted. Minors must be supervised by their parents or by the adult who is responsible for both the safety of the minor himself and that of third parties. For any damage caused by the minor to equipment, services or other things, the parents or the adult who has assumed responsibility will be exclusively liable, without prejudice to any legal action. Children must always be accompanied by an adult in the toilets and in any case their liveliness and/or exuberance cannot in any way be to the detriment of the peace and quiet of the Facility's Customers.

Art. 5 Sea.The Water Mill is located close to the state property and allows you to enjoy the view of the sea, without being able to enter adjacent to the ridge, let alone reach it. Specifically, by virtue of ordinances and regulations in force by the Municipality of Otranto and the bodies responsible for safety in the body of water overlooking the ridge, bathing and any other activity is prohibited due to the risk of collapses. Therefore, the customers of the structure who, aware of this absolute prohibition, should exceed the property area to reach the state property or the sea are aware and adequately informed from the time of signing this document that they are infringing the regulations in force, including those mentioned above, and will be personally accountable for their behavior before the relevant authorities. Furthermore, customers are informed that there is special signage marking the area owned by the facility; outside of it, the owner company has no right or power to prevent behavior that may cause damage to itself or third parties, or infringe the bans on bathing, fishing, and anything else that occurs outside the area in question. property.

Art.6. Rates. The rates shown are per day regardless of the time of arrival, and the day of departure will also be calculated if this occurs after 12:00. In particular for the camping area, departures must take place by 12:00 while access to the camping area must respect the methods and times expressly indicated by the Management by posting on the notice board. As regards the village area, however, the accommodations are delivered from 5pm and the Customer must vacate them by 10am on the day of departure. The Management reserves the right to vary the rates in the event of changes in regulations. For the day of departure only, a late payment will be calculated which will allow the customer (after leaving the accommodation by 10:00) to continue to use the services present within the structure until 20:00.

Art.7. Car. Cars and any other motor vehicle may pass through the camping area exclusively for loading and unloading luggage upon arrival and departure and exclusively at the times expressly indicated by the Management. Vehicles must proceed at a very moderate speed respecting the signs set up inside the Structure. An unattended parking area open 24 hours a day is reserved for cars, therefore any damage or theft to them cannot be attributable to the Mulino d'Acqua. Each vehicle will be equipped with a CAR PASS which must be displayed and clearly visible to the Mulino d'Acqua staff. In the event of loss and/or otherwise of the aforementioned PASS, the Facility staff is authorized to collect the vehicle driver's document in order to carry out the necessary checks. It is forbidden to park your cars in the areas expressly indicated by the Management.

Art. 8 Visitors. Visitors are admitted only with the prior authorization of the Management and after having delivered a valid identity document for a maximum of 15 minutes in the Structure and exclusively during the opening hours of the Management. As regards the guests of the Customers of the Mulino d'Acqua, they must register regularly and the Customers for whom they are guests are responsible for them and will be responsible for any prolonged stay and the consequent charge of the cost of the day. Anyone who is inside the Structure without regular registration or without having shown an identity document upon entry will be reported for this action to the competent authority with all legal consequences.

Art.9. Daily guests. Daily guests, upon registration, can access the Structure exclusively at the discretion of the Management and at the rates indicated on the seasonal price list, only during the hours from 9:00 to 20:00, it is not possible for daily guests to bring animals into the Structure , picnics and/or bringing cool bags and/or food into the Structure and bringing your own sunbeds and/or umbrellas are also prohibited.

Art.10 Prohibitions. Customers must respect the peace of others by adopting appropriate behavior and tone of voice, in particular during the hours reserved for rest (from 1pm to 4pm and from midnight to 8am). During these times, the use of motor vehicles and/or any other source of noise (radio, TV, etc.) is prohibited..It is also FORBIDDEN:

- **Smoking is prohibited in all internal areas of the Borgo Mulino d'Acqua structure (art. 51 law n. 3 of 16/01/03 and of the Prime Ministerial Decree 23/12/03)**

- Throw waste away from the appropriate containers in compliance with current regulations regarding separate waste collection
- Throw cigarette butts on the ground
- Wash or wash yourself at the drinking water fountains located in the Facility
- Use the water for washing cars and/or other things
- Making water balloons
- Dig holes in the ground
- Lay wires from tree to tree at eye level and/or erect fences
- Spread out shade cloths
- Cause damage to vegetation
- Light open fires inside the structure or on the beach
- The use of barbecues that are not raised at least 60 cm above the ground
- Acts of vandalism to both mobile and fixed camping equipment
- Playing with the ball in spaces not intended for play

Failure to comply with these prohibitions authorizes the Management to immediately remove the offender from the Structure, without prejudice to any further liability that may emerge from the annoying behavior caused by people and/or things.

Art.11. Special events and after hours. During the season, the Management will have the right to organize special events (parties, concerts, after hours or other) which may last beyond midnight until late at night.

Art. 12 Camper service. The discharge of chemical toilets and residual water is authorized only in the appropriate drains positioned inside the Structure and indicated, or at the "camper service" at the times indicated by the Management and indicated on the notice board.

Art. 13. Bad weather, force majeure. Il Mulino d'Acqua declines all responsibility for lost, lost or stolen objects or valuables, for damage to people or things not caused by the direct negligence of the Structure's staff; for damages, disruptions and failures caused by bad weather or force majeure. In particular, the use of sports equipment is at the risk of the Customers. Furthermore, the Scogliera Mulino d'Acqua and the management of the Mulino d'Acqua and the campsite staff are relieved of any material moral responsibility for any damage to people or things on the land, on the surrounding roads, and on the accesses to the campsite itself.

Art. 14 Swimming pool. The lifeguard service in the pool is provided only during the opening hours of the pool, use of the pool is prohibited during closing times. Occupation of the sunbed or deckchair in the pool with any type of object and/or towel for more than 30 minutes is not permitted; staff are authorized to remove such objects. The use of private umbrellas and/or deckchairs is not permitted.

Art. 15. Lunch by the pool.

It is not permitted to consume meals by the pool, nor to bring dishes prepared elsewhere into the facility.

Art. 16 Diseases. Any infectious and/or contagious disease must be immediately reported to the Management.

Art.17. Waterfall. In order to avoid waste of water, taking into account the requests received by the distributor, the Management reserves the right to adopt suitable restrictive measures for the correct use of water within the Structure.

Art.18. Electricity. The electricity connection must be purchased upon arrival at the property and is counted for the entire duration of the stay. The electrical connection of each means of accommodation for customers must be declared in advance to the Management. All electrical systems must be used correctly. The connections to the power columns must be made with suitable material as well as all personal equipment. The campsite staff is authorized to disconnect and report to the Management any system that does not comply with the regulations. The power in watts is shown on each connection, therefore it is forbidden to use equipment that absorbs watts beyond those available. In the well-signposted service areas, there are power sockets for hairdryers, electric razors and irons: improper use of the same could lead to a blackout in the service area and consequent disruption to service.

Art. 19. Reservations. Reservations can be made via email and are considered confirmed only after receipt of the deposit being credited to the account indicated by Scogliera Mulino d'Acqua for an amount of 30% of the total stay and subsequent booking confirmation by the Structure and after having filled in all its parts the form sent by the structure for the acquisition of the personal data of the crew members. The reservation is intended to be nominative and is valid exclusively for the holder of the reservation whose details are indicated in the booking contract that Scogliera Mulino d'Acqua sends for confirmation. The "booking confirmation" will indicate: type of accommodation, arrival date and departure date, amount of the credited deposit and balance of the stay including any extra services requested. From receipt of the "confirmation of availability", the Customer has 3 days to pay the deposit to the Structure. By signing the reservation, the Customer accepts the booking conditions, the current price list, the regulations and special provisions of the Water Mill. In case of interruption of the stay or reduction of the booked period, due to late arrival or early departure, for any cause or reason, refunds are not permitted. The booked Customer is required to notify in the event of late arrival: after one day following the arrival date, the Management reserves the right to cancel the booking without any obligation of compensation and/or refund, retaining the deposit in full and reserving the right to be able to use the accommodation. The amount of booked stays must be paid on site upon arrival at the facility.

Art.20. Cancellations. Cancellations are accepted exclusively by registered mail. If received within 60 days of the arrival date indicated in the booking confirmation, the Customer will be entitled to a 50% refund of the deposit sent; in the event of failure or late communication of the cancellation in the ways and times indicated in these regulations, no refund will be made to the Customer.

Art. 21. Last minute and promotional offers. Any promotional initiatives promoted by Mulino d'Acqua following the publication of the price lists and special provisions cannot be cumulated with others and cannot have retroactive value to the date of their publication and, being subject to limited availability, the Management reserves the right to cancel them.

Art.22.Amendments to the regulation. The Management reserves the right to modify these Regulations at any time, which will be displayed at the entrance to the Structure. This regulation cancels and replaces the previous ones and comes into force on 1 January 2024.

Art.23. Controversies. In the event of disputes between the Guest and the Management, as in cases which already provide for the right of expulsion, the Management will have the right to withdraw from the stay contract and remove the Customer if his/her stay determines, in its sole discretion, situations disturbs the other Guests of the Water Mill or hinders the work of the Management and its collaborators. No refund will be given for the period of stay not enjoyed by the expelled Guest. For any dispute before the judicial authorities, the Court of Lecce will be exclusively competent.

Personal data processing. Customers, unless expressly prohibited in writing, consent to the processing of personal data, which also includes any images of the structure or parts of it in which activities or landscapes in which they recognize themselves are portrayed. Furthermore, they expressly consent to the sending of promotional material of the structure, including discounts, by providing their email and telephone number. The refusal to consent for said promotional activity is always subject to written communication in which the lack of consent to the receipt of the above is indicated or by expressly reporting the wording "I do not consent" at the bottom of this clause followed by your signature.

Signature and date

THE MANAGEMENT NEITHER



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d'acqua*